| 360• | Company/Organiza | ition | | | | | | |
|---|--------------------|-------|---|--|--|--|--|--|
| LEADERSHIP Person being profiled | | | | | | | | |
| Survey | Are you profiling? | | Yourself An Associate | | | | | |
| The 360° Leadership Survey provides specific, useful feedback to the subject about how others view their style and effectiveness as a leader. This form is designed to gather information about the subject's specific, observable behavior. Your input is confidential. We are not interested in your identity, only in your observations. The information you provide is combined with others to create a composite profile. Great care is taken to present your answers in a way that disassociates your identity from your input. | | | | | | | | |
| Use the scale on the righ observations of this pers following categories. | | | 5 - Consistently displays this behavior 4 - Frequently 3 - Occasionally 2 - Seldom 1 - Almost never | | | | | |
| Encourages open com | | | Involves others in key decisions Sets specific goals and timetables | | | | | |
| Sets an example of har | | | Is professional and maintains integrity | | | | | |
| Spends time developing other people | | | Helps people stay motivated Establishes clear priorities | | | | | |
| Addresses problems quickly Effectively manages his or her time | | | Takes responsibility for his or her mistakes | | | | | |
| Listens to people's idea | | | Shows concern for people's feelings | | | | | |
| Deals directly with mist | | | Makes needed information available | | | | | |
| Maintains a positive att | itude | | Shows pride in her or his work | | | | | |
| Stays available to othe | ſS | | Gives credit or praise when due | | | | | |
| Sets high standards of performance | | | Holds people accountable | | | | | |
| Follows through on cor | nmitments | | Strives to improve herself or himself | | | | | |
| Solves problems in a positive way | | | Works to create mutual trust | | | | | |
| Makes timely decisions | | | Holds useful, efficient meetings | | | | | |
| Is honest with others | | | Works cooperatively with other people | | | | | |



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Circle the one answer in each box you feel is most accurate

Which of these best describes this person's approach to selecting or promoting people?

- 1. Relies on other people's opinions or promotes the person with the most seniority
- 2. Hires or promotes after a thorough evaluation and consultation with appropriate co-workers
- 3. Evaluates the person based on past productivity and then makes an independent decision
- 4. Ensures the person likes the position and department morale is maintained

What kind of actions does this person take to support training and development of personnel?

- 1. Ensures training programs address each individuals need for job satisfaction
- 2. Bases training on company's needs and emphasizes generating immediate results
- 3. Relies on people learning through experience or asking for help from co-workers
- 4. Structures training to balance the need for productivity with the employee's need for growth

Which most accurately describes this person's methods of goal-setting and planning?

- 1. Discusses, and establishes, challenging goals and plans in a joint effort with team-members
- 2. Goals and plans are constructed with a primary emphasis on maintaining high morale
- 3. Sets goals based on company's needs and then lets people know what is required of them
- 4. Relies on superiors for goals and plans or lets team-members figure things out as best they can

When delegating responsibility to others, how is this person most likely to act?

- 1. Gives the same assignments to the same people and expects them to handle things the usual way
- 2. Tells people exactly what they should do, how they should do it and when they should be done
- 3. Sets objectives and timetables while team-members make most of the decisions on how to proceed
- 4. Gives assignments to those who most enjoy them or the people who express the most interest

How does this person react when mistakes are made, or performance is less than expected?

- 1. Takes over the situation and makes independent decisions about corrective action
- 2. Comforts those involved and uses encouragement to keep morale up
- 3. Usually ignores mistakes and doesn't like to talk about problems or shortcomings
- 4. Gathers those involved and evaluates the situation so specific, productive changes can be made

When people have problems getting along, what kind of approach does this person take?

- 1. Promotes communication on key issues before problems start to hinder accomplishment of goals
- 2. Avoids getting involved and hopes things will work themselves out
- 3. Gives extra praise to those involved and, as a last resort, tries to keep them separated
- 4. Tells people to put personal feelings aside and get their job done or they won't have a job to do

What methods does this person use in evaluating people's performance?

- 1. Meets with team-members and tells them where they should improve and how they should do it
- 2. Does not evaluate the performance of others unless required to do so
- 3. Emphasizes only people's strengths and uses lots of praise and encouragement
- 4. Candidly and consistently evaluates performance and helps structure plans for improvement

How would you characterize this person's overall approach to solving problems?

- 1. Primarily concerned with avoiding hurt feelings and controversy
- 2. Takes a direct approach and gets everyone involved in creating and implementing a solution
- 3. Gathers information, makes an independent decision and tells people what changes are required
- 4. Lets things work themselves out, or goes to his or her superiors for answers

What kind of support does this person offer to team-members?

- 1. Gives lots of praise and encouragement and bends over backwards to keep them satisfied
- 2. Encourages excellence and maintains high standards of performance to keep people challenged
- 3. Learns about people's needs and helps them accomplish their goals through success on the job
- 4. Doesn't show much interest in supporting team-members

How would you describe this person's overall approach to management?

- 1. Works together with others to accomplish company goals and fulfill the needs of team-members
- 2. Works hard to keep people satisfied and emphasizes harmony more than high productivity
- 3. Leaves people to do things on their own and doesn't get involved much with team-members
- 4. Demands results and uses authority to hold people accountable or to make the final decision

What areas of his or her leadership performance would benefit from improvement?

On a scale of 1 to 10, how do you rate this person's overall effectiveness as a leader?

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---------|---|---------|---|---|---|-----------|---|----|
| F | 9 O O R | | AVERAGE | | | | EXCELLENT | | |